

**From:** [Hrdlicka, Rick](#)  
**To:** [Hrdlicka, Rick](#)  
**Subject:** RE: Virtual computers for Summer and Fall 2020  
**Date:** Friday, May 15, 2020 12:39:51 PM  
**Attachments:** [image001.png](#)  
[Form for Faculty to request AWS for Students.xlsx](#)

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Hello SBVC Faculty and Campus,

In an effort to provide more computing resources for the Summer and Fall 2020 sessions, Campus Technology Services has been working to develop a process where we can assign virtual computers to students that need access to Campus provided software applications. Our deployment is near completion. See the outline below as to what we will be able to provide, how students will get access, what we need from you, and what are some limitations.

- We can provide the following:
  - Virtual Windows based computers that can run on a Windows PC, Apple PC, or Chromebook that is connected to the Internet.
  - Virtual computers to students that don't have Windows computers but need to run Windows applications.
  - Virtual computers to students that have Windows computers but don't have access to specialized applications only available on campus.
  - We can install any application that we have licensing for.
  - Students would be able to login using their student email username and password.
  
- How will students be given access:
  - Instructor will send an email to [Helpdesk@Valleycollege.edu](mailto:Helpdesk@Valleycollege.edu) with the attached form.
  - CTS will configure the virtual machines for each student and send login information back to the instructor to share with each student.
  - Students can contact [helpdesk@valleycollege.edu](mailto:helpdesk@valleycollege.edu) for any additional assistance.
  
- **What we need from Instructors now:**
  - **We need to know if this is a service you think your student might need.**
  - **We need a list of campus software applications that your students would need access to.**
  
- What are the limitations
  - We don't want to issue these to every student in a class unless it is necessary to access specialized applications or they have a device that will not run an application they need for class.
  - These are virtual computers and may run slower than students are used to.
  - We don't want to issue to students that just need Microsoft Office or other free applications that will run on their personal Windows machine.

I really hope that this will provide you some much needed support in these trying times. Please feel free to email me if you have any questions.

Please let me know as soon as possible what software applications you might need so we can prepare the machines. We already plan on preparing a basic machine with access to Office 2016 and Adobe Professional. If we don't have advance notice, it can take a week or two to build up the machines your class might need. This will be a great resource for those students that are working from Chromebooks and need Window applications.



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Office: **909-384-8656**

For technical support contact the Helpdesk @  
<http://support.valleycollege.edu>, [helpdesk@valleycollege.edu](mailto:helpdesk@valleycollege.edu), or  
(909)384-4357

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